

## Obtaining Insurance Reimbursement for Your Diagnostic Audiology Costs

Patient Procedure	Synapse Audiology Procedure
<p>Obtain a prescription from your physician for an audiologic evaluation for a hearing loss diagnosis. Bring a copy to your appointment or ask your physician's office to fax it to Synapse Audiology.</p>	<p>Provide patient with provider NPI number, a copy of Common Procedural Terminology (CPT) service codes that were completed during the appointment.</p>
<p>Request Pre-Authorization, if your insurance requires, for audiology services from your insurance company. You may be able to do this yourself by calling your company or logging onto your insurance company's website. If not, your physician's office may obtain pre-authorization for you.</p>	<p>Provide the patient with a copy of any/all invoices, receipts, and purchase agreements executed at the appointment.</p>
<p>Print out a self-claim form from your insurance company's website and bring it to your appointment.</p>	<p>Provide the patient with a copy of the test results, reports, and recommendations at the time of the appointment, or within two weeks for a (C)APD evaluation.</p>
	<p>Assist patient in completing claim form if necessary.</p>

### **Obtaining Insurance Reimbursement for Your Hearing Aid Costs**

<b>Patient Procedure</b>	<b>Synapse Audiology Procedure</b>
<p>Determine if you have a hearing aid benefit by calling your insurance company or logging onto their website. If you have a hearing aid benefit with an out-of-network provider, proceed to the next steps.</p>	<p>Provide patient with a copy of Common Procedural Terminology (CPT) service codes that were completed during the appointment.</p>
<p>Obtain a prescription from your physician for a hearing aid evaluation, hearing aid(s), and hearing aid fitting/orientation . Bring a copy to your appointment or ask your physician's office to fax it to Synapse Audiology.</p>	<p>Provide the patient with a copy of any/all invoices, receipts, and purchase agreements executed at the appointment.</p>
<p>Request Pre-Authorization from your insurance company, if required, for hearing aid devices and for professional hearing aid fitting and service fees. You may be able to do this yourself by calling your company or logging onto your insurance company's website. If not, your physician's office may obtain pre-authorization for you.</p>	<p>Provide the patient with a copy of the test results, reports, and recommendations.</p>
<p>Print out a self-claim form from your insurance company's website and bring it to your appointment.</p>	<p>Assist patient in completing claim form if necessary.</p>