

Dear Dr Richman;

8-8-15

Each day I put my hearing aids on,  
I thank you for your magical help.

In the beginning when I was awkward  
and insecure, your gentle and patient  
guidance helped me feel all right to make  
mistakes, because you can fix it.

Now I am getting more and more  
comfortable with daily use of aids, and  
the quality of my life improved so  
much because of your help.

Thank you from the bottom of  
my heart.

Gratefully,  
Joanne