

March 19, 2013

Nancy Richman Au.D.
South City Hearing + Audiology
6651 Chippewa St.
St. Louis, Mo 63109

Dear Nancy,

I want to express my gratitude for your sincere understanding of my hearing problem. Over the years you have helped me progress towards a more superior hearing ability with your expert advice on the most advanced hearing aids.

As we all know, hearing impaired seniors will never be able to hear 100% again. But your knowledge and experience has helped me to come close to it.

You have always given me straight-forward answers to my concerns and have promptly returned my phone calls.

Thank you for your expert help.
You are a trusted adviser.

Sincerely,

Tom B.